

A JOINT MEETING OF THE BOARDS OF DIRECTORS OF
SURRY TELEPHONE MEMBERSHIP CORPORATION AND
PIEDMONT COMMUNICATIONS SERVICES, INC.

A joint meeting of the Board of Directors of Surry Telephone Membership Corporation and the Board of Directors of Piedmont Communications Services, Inc. was held on Thursday, July 23, 2026, at 9:00 AM in the boardroom of the Surry Telephone office building, Dobson, NC.

Present in person were Directors Chris Younger, Joe Atkins, Jean Hardy, Bud Snyder, Renee Martin, Chad Bullington, Gene Rees, CEO Richie Parker and General Counsel Raymond Parker. Ronnie Griggs attended the meeting by conference call. All documents and reports to be discussed at the board meeting were posted in advance of the meeting in the "board portal" and are on file in the company offices.

Chris Younger, President of Surry Telephone, presided.

CONSENT AGENDA

- The Minutes of the June 25, 2026, Regular joint Board Meeting of Surry Telephone and Piedmont Communications Services.
- Capital Credits proposed for refund to Estates of deceased members discounted to present value of \$15,270.07.
- Uncollectible Accounts for Surry Telephone in the amount of \$3,349.03 and PCSI accounts in the amount of \$1,860.58 were proposed for write-off.

No items in the Consent Agenda were requested to be removed and discussed separately. A motion to approve the Consent Agenda items was made, seconded, and unanimously approved.

OPERATING REPORTS

CEO Richie Parker began by reviewing the company's Mission Statement.

CEO Parker reviewed with the Board the list of port-outs and port-ins during the previous month.

The financials for the Month of May 2026 were reviewed.

The Board received a Subscriber Report based upon the consolidated figures for Surry Telephone and PCSI through the July 1, 2026, billing. A significant number of video customers have voluntarily left or have been terminated due to the planned video turndown.

The Boards reviewed investments, check registers, call analysis, top customer reports and trouble calls for both

Surry Telephone and PCSI.

CEO UPDATES

Construction Update: CEO Parker reviewed the construction and splicing projects that are underway. Three Tucker Crews are engaged.

Engineering Update: The Engineering update was given.

Network Update: The boards reviewed the several network operations projects underway and being planned. CEO Parker informed the board of a fiber cable theft on NC 89. There was also a theft of Brightspeed fiber and copper. There is no value in the fiber, but the thieves believe these are copper also until they get it down.

Service Level Update: The board was informed of an underground fiber optic cable damage on Joe Layne Mill Road. There was a downed power line above ground that was still energized, and this electricity ran through the ground and damaged the cable.

Cyber Update: The Board received the monthly update on company cyber security efforts and the Security Awareness Proficiency Assessment score from KnowBe4. CEO Parker reviewed a new **Employee Artificial Intelligence Use Policy** that was posted in the board portal. This policy defines how employees may and may not use AI in the workplace. This new policy was developed using the NTCA Model Policy and policies of other telephone cooperatives. After review and discussion, a motion was made, seconded, and unanimously passed approving the new Employee Artificial Intelligence Use Policy, to be effective August 1, 2026. CEO Parker also updated the board on the letter received from a California citizen accusing Surry Communications of violating the California Privacy Act. Mr. Parker reviewed the steps he has taken and plans to take to assure we are not violating any laws.

CATV/Video Update: The "sunset" of Video is December 31, 2026. A scheduling of video turndowns in the various areas were reviewed and updated. The boards were updated on the DirectTV migration. We now have a "business customer" agreement with DirectTV.

Accounting Update: Update on campaign to get customers to higher speeds. USDA Loan has been received by RUS. Reviewed internet pricing and migration to higher speeds.

Marketing Update: A marketing update was given. Competition by other internet providers was discussed.

Personnel Update: CEO Parker gave a Personnel Report.

Subsidiary Updates:

- Carolina West-A Special Board Meeting was held on July 14, 2026, for a Verizon Transition Update. CEO Parker passed along this information to the boards. Our corporate phones will be transitioned to Verizon but not until August or September. The next regular board meeting of CWW is schedule for August 13, 2026.
- AccessOn- A virtual meeting was held on July 10, 2026. CEO Parker summarized this meeting. Next meeting is scheduled to be held at the Fall CVBMA Meeting in Asheville.
- Visions West-No meeting.
- Carolina Link- Discussed the CWW seat on the 911 board. We are working to get Scott Mosley appointed with Surry Communications getting a seat on this board.
- Other Business Organizations- Surry EDP, Yadkin Valley Chamber of Commerce, and Greater Mount Airy Chamber of Commerce events were discussed.

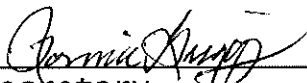
Other Business

The next regular joint meeting of the boards is scheduled for Thursday, August 20, 2026, at 9:00 AM.

President Younger asked if there was any further business to come before the meeting. There was none.

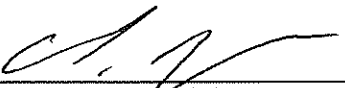
Mr. Younger declared the meeting adjourned.

SUBMITTED:

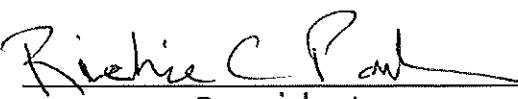

Secretary

APPROVED:

Surry Telephone Membership Corporation


President

Piedmont Communications Services, Inc.


President

