

A JOINT MEETING OF THE BOARDS OF DIRECTORS OF
SURRY TELEPHONE MEMBERSHIP CORPORATION AND
PIEDMONT COMMUNICATIONS SERVICES, INC.

A joint meeting of the Board of Directors of Surry Telephone Membership Corporation and the Board of Directors of Piedmont Communications Services, Inc. was held on Thursday, February 19, 2026, at 9:00 AM in the boardroom of the Surry Telephone office building, Dobson, NC.

Present in person were Directors Chris Younger, Joe Atkins, Ronnie Griggs, Jean Hardy, Joe Riddle, Bud Snyder, Chad Bullington, Renee Martin, CEO Richie Parker and General Counsel Raymond Parker. All documents and reports to be discussed at the board meeting were posted in advance of the meeting in the "board portal" and are on file in the company offices.

Chris Younger, President of Surry Telephone, presided.

ANNUAL MEETINGS OF PCSI

The Annual Meeting of the shareholders and the Annual Meeting of the Board of Directors of Piedmont Communications Services, Inc. was accomplished by Unanimous Written Consent in lieu of holding an actual meeting. These Unanimous Written Consents are filed with the minutes of this meeting.

CONSENT AGENDA

- The Minutes of the January 15, 2026, joint Board Meeting of Surry Telephone and Piedmont Communications Services.
- Capital Credits proposed for refund to Estates of deceased members discounted to present value of \$27,072.25.
- Uncollectible Accounts for Surry Telephone in the amount of \$5,729.13 and PCSI accounts in the amount of \$3,106.52 were proposed for write-off.

No items in the Consent Agenda were requested to be removed and discussed separately. A motion to approve the Consent Agenda items was made, seconded, and unanimously approved.

2026 ANNUAL MEETING

CEO Parker advised that there were no petitions filed for nominations for directors, thus there will not be a contested election. He recommends that the annual meeting be held on Thursday March 19, 2026, at 8:30 AM in the Warehouse Personnel Area. A motion was made, seconded and unanimously passed to set March 19, 2026, at 8:30 AM, for the Annual Meeting of the members.

CEO Parker then reviewed the plans for the 2026 annual meeting. These plans include a "Mock" election for directors at the abbreviated annual meeting, to get an idea of how this might be accomplished if a future Annual Meeting has a "contested election" for directors.

CLEC customers can register for the 2026 Annual Meeting for door prizes only. CWW customers are not eligible for door prizes.

There are proposed bylaw amendments that will be required to allow voting at registration at customer service offices prior to an annual meeting. CEO Parker reviewed with the board proposed amendments to accomplish this purpose. These will be reviewed and acted upon at either the March or April Meeting.

OPERATING REPORTS

CEO Richie Parker began by reviewing the company's Mission Statement.

CEO Parker reviewed with the Board the list of port-outs and port-ins during the previous month.

The financials for December 2025 will not be available until the 2025 Audit is completed, most likely at the April Board Meeting.

The Board received a Subscriber Report based upon the consolidated figures for Surry Telephone and PCSI through the February 1, 2026, billing. A significant number of video customers have voluntarily left or have been terminated due to the planned video turndown.

The Boards reviewed investments, check registers, call analysis, top customer reports and trouble calls for both Surry Telephone and PCSI.

CEO UPDATES

Construction Update: CEO Parker reviewed the construction and splicing projects that are underway. We continue to use two "Tucker" crews, one in Currytown and one in the State Road-Thurmond area. Mr. Parker reviewed the FBO gathering areas in Mount Airy, Elkin, and other areas.

Engineering Update: The Engineering update was given. Fiber order lead time is now out to 14-16 weeks. An update on the CAB Round 2 Projects was given-hopefully construction will begin by March 2026.

Network Update: The boards reviewed the several network operations projects underway and being planned. The new Level Cross Generator has been ordered but the order continues to be delayed.

CEO Parker also gave a presentation on internet usage by showing charts showing internet usage per time of day over the holidays of Christmas and New Years, and charts during the snow period. Charts showing internet usage during the work week in summer indicates that internet usage is the same as usage on weekends when school is in session.

Service Level Update: There have been no major outages since the last board meeting. The high winds did cause some outages in the Yadkin College area.

Cyber Update: The Board received the monthly update on company cyber security efforts and the KnowBe4 score for the previous month. CEO Parker stated that going forward he is going to be looking primarily at the Security Awareness Proficiency Assessment score from KnowBe4.

CATV/Video Update: The "sunset" of Video will be December 31, 2026. A scheduling of video turndowns in the various areas were reviewed and updated. The boards were updated on the DirectTV migration.

Accounting Update: Update on campaign to get customers to higher speeds. USDA Loan has been received by RUS. WE are waiting for their response. Reviewed internet pricing and migration to higher speeds. Auditors will be on-site next week. The 2026 Surry Regional, and Piedmont Regional phone-books are now being sent out. The covers highlight the 75th Anniversary.

Marketing Update: A marketing update was given. Customer testimonials during the snowstorm and other customer reviews are being highlighted on social media. Several ads featuring our 75th anniversary were shown. Competition by other internet providers was discussed.

Personnel Update: CEO Parker gave a Personnel Report. CEO Parker reported on employees and office hours during the snowstorm.

Subsidiary Updates:

- Carolina West- A Board Meeting was held on February 12, 2026. Financials and metrics were reviewed. Continued discussions were held on the December meeting follow-up. The next meeting will be April 9, 2026, and will be the Annual Shareholder's Meeting and the Annual and regular meeting of the Board.
- AccessOn- A virtual Board Meeting took place February 13,

2026. Revenues were reviewed. A new affiliate agreement has been signed with INDATEL. Next meeting will be virtual on May 1, 2026.

- Visions West-No meeting. The Video Content Administrator retired Feb. 2, 2026. STMC employees are performing her duties.
- Carolina Link-Jon Cruise is stepping down as the STMC employee representative on the PAC board. We will be nominating another employee for this board.
- Other Business Organizations- Surry EDP, Yadkin Valley Chamber of Commerce, and Greater Mount Airy Chamber of Commerce events were discussed.

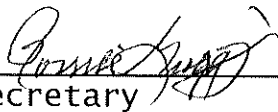
Other Business

The next regular joint meeting of the boards is scheduled for Thursday, March 19, 2026, at 9:00 AM.

President Younger asked if there was any further business to come before the meeting. There was none.

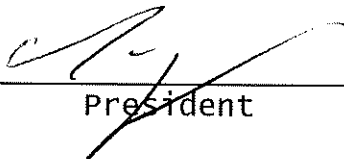
Mr. Younger declared the meeting adjourned.

SUBMITTED:


Secretary

APPROVED:

Surry Telephone Membership Corporation


President

Piedmont Communications Services, Inc.


President