

A JOINT MEETING OF THE BOARDS OF DIRECTORS OF  
SURRY TELEPHONE MEMBERSHIP CORPORATION AND  
PIEDMONT COMMUNICATIONS SERVICES, INC.

A joint meeting of the Board of Directors of Surry Telephone Membership Corporation and the Board of Directors of Piedmont Communications Services, Inc. was held on Thursday, June 27, 2024, in the boardroom of the Surry Telephone office building, Dobson, NC.

Present in person were Directors Chris Younger, Joe Atkins, Ronnie Griggs, Joe Riddle, Gene Rees, Chad Bullington, Bud Snyder, Renee Martin, CEO Richie Parker, and General Counsel Raymond A. Parker.

Chris Younger, President of Surry Telephone, presided.

CONSENT AGENDA

- The Minutes of the May 16, 2024, joint Board Meeting of Surry Telephone and Piedmont Communications Services.
- Capital Credits proposed for refund to Estates of deceased members discounted to present value of \$38,616.40.
- Uncollectible Accounts for Surry Telephone in the amount of \$5,783.01 and PCSI accounts in the amount of \$3,402.68 were proposed for write-off.

No items in the Consent Agenda were requested to be removed and discussed separately. A motion to approve the Consent Agenda items was made, seconded, and unanimously approved. Full reports of items on the Consent Agenda were available to the Board Members at the meeting and are on-file in the Company Office.

OPERATING REPORTS

CEO Richie Parker reviewed with the Board the list of port-outs and port-ins during the previous month.

The unaudited financials for April 2024 were reviewed.

The Board received a Subscriber Report based upon the consolidated figures for Surry Telephone and PCSI through the June 1, 2024, billing.

The Boards reviewed investments, check registers, call analysis, top customer reports and trouble calls for both Surry Telephone and PCSI.

The operating reports were in the Board packets and are on file in the company offices.

## CEO UPDATES

Construction Update: CEO Parker reviewed the construction and splicing projects that are underway.

Building Update: Update on new Currytown building. will be closing the new Tyro remote tract in July. The board discussed making a counteroffer on the 1.9-acre tract of land adjoining corporate headquarters. He has offered to sell for \$245K. CEO Parker recommends that if we want this property, we should counter with \$125K. It was the consensus of the board to tell him we are not interested at the present time.

Network Update: The boards reviewed the several network operations projects underway and being planned.

Service Level Update: There was an outage in Churchland last Friday and again on Tuesday of this week. We are replacing the breakers.

Cyber Update: The Board received the monthly update on company cyber security efforts.

CATV/Video Update: The new video rates go into effect on July 1, 2024. CSR's have been trained on the "streaming video options" website.

Accounting Update: A new resolution for RUS online audits with CEO Parker as the "certifier" and Sunny Chrismon and Amy Hanson as the Administrators. The following resolutions were made, seconded, and unanimously passed:

1. RESOLVED that Richie Parker, the Chief Executive Officer of the Corporation, have the assigned Representative-Signature-Certifier security role on behalf of the Corporation, who shall be responsible for providing signatures, authorizing certifications, entering/updating applications, submitting applications for consideration, and assigning access to new users in USDA's Online Application Intake System for Telecommunications Programs. If application(s) are awarded under these Programs, the Representative-Signature-Certifier security role on behalf of the Corporation, shall also be responsible for authorizing certifications, entering/updating compliance reports, submitting compliance reports, and assigning access to new users in USDA's Online Financial Reporting and Compliance System.
2. RESOLVED that Amy Hanson, the Chief Operating Officer, and Sunny Chrismon, the Accounting Manager of the Corporation, have the assigned Administrator(s) security role on behalf of the Corporation, who shall be responsible for assigning access to new users and entering/updating application(s) in USDA's Online Application Intake System for Telecommunications Programs. If applications are awarded under these Programs, the Administrator(s) security role on behalf of the Corporation, shall also be responsible for assigning access to new users and entering/updating compliance reports in USDA's Online Financial Reporting and Compliance System.
3. RESOLVED that the Representative-Signature-Certifier and Administrator(s) for the Corporation shall comply fully with all security procedures and policies of the Online Application Intake System for Telecommunications Programs and USDA's Online Financial Reporting and Compliance System.

An update on our insurance carrier, Telcom Insurance was presented. Because of a catastrophic loss in 2024, they are

requesting that we and each other NTC shareholder purchase an additional 38 shares at \$152,000, or a minimum of 19 shares at \$76,000. we carry company, auto and property liability, worker's Compensation, D&O Liability and Cyber liability insurance with Telcom at a cost of about \$177,000 per year. Payment for the shares would be due by January 1, 2025, but there is an option to split the payment. A motion was made to purchase an additional 25 shares of Telcom Insurance at \$100K. This motion was seconded, and unanimously passed.

Marketing Update: A marketing update was given. CEO Parker updated the board on the FRS scholarships awarded.

Personnel Update: CEO Parker gave a Personnel Report.

Subsidiary Updates:

- Carolina west-A video conference board meeting was held on June 4, 2024. The March and April financials were reviewed. Gross adds were down for March and April. It appears that T-Mobile is purchasing most of the local US Cellular assets. Verizon is still negotiating to purchase spectrum from US Cellular.
- AccessOn-An in-person board meeting was held on June 12, 2024, at the CVBMA. Financials were reviewed. Currently building the ReConnect 3 project.
- Visions West-Update given.

Other Business. Surry Economic Development is requesting that we increase our yearly donation from \$2500 per year to \$5000 per year for the next five years. After discussion, a motion was made, seconded, and unanimously passed to pledge \$5000 per year for the next five years.

### ADJOURNMENT

The next regular joint meeting of the boards is scheduled for Thursday, July 11, 2024, at 8:30 AM.

President Younger asked if there was any further business to come before the meeting. There was none.

Mr. Younger declared the meeting adjourned at 10:50 am.

SUBMITTED:

  
Secretary

APPROVED:

Surry Telephone Membership Corporation

  
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President

Piedmont Communications Services, Inc.

  
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President